



Warsaw, 7th December 2019

REFERENCE LETTER

Please allow this letter to express my appreciation and thanks for your prompt, professional and informed support regarding the placement, installation and troubleshooting of our AV, light and sound equipment at the AOSF Symposium in Madrid, dated 16-17th November 2018. The diode (over 60 square metres), professional lightning and sound changed the ortho-surgical conference into an extraordinary event for over 650 participants. The venue was the Marriott Madrid Auditorium with the largest hotel conference centre in Europe.

It is not often that technical support extends past a normal working week into the late hours of a weekend. It is evident that you and your company have a good understanding as to the importance of the cooperation as a whole, including AV and communications. BSC AV is one who knows the customer relation starts many weeks before the event. Engagement, time, customer care and trust became the basis of our long-term teamwork.

Thank you again for your 1st class assistance. Hope to meet and cooperate soon.

Yours sincerely, Anna Maria Waracka

Kursy Ortodontyczne Viridi Linea Sp. Z o.o. S.K.A, ul. Pasymska 7A lok. 7, 01-993 Warszawa,

Marcelo

tel.: + 48 22 213 16 90, +48 666 895 115, +48 604 053 257